



Milfeddygon
Steffan
Veterinary Services Ltd

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Changes to Surgery Appointments

Due to high demand, we have decided to move to an appointment system for morning surgery. We hope that this will reduce “waiting room” time for you, while maintaining a high standard of professional care. Morning appointments will run from 9 to 10am and afternoon appointments from 1.30 to 2.30pm (as at present) from Monday 3rd September. Appointments can be made by telephone from 8.30am and therefore may be made the same day, or preferably in advance.

The office may be contacted from 8.30am to 5pm each day apart from Wednesday 8.30am to 4pm.

Saturday morning will remain as open surgery 9 to 10am.

Evening surgeries are unaffected, remaining open surgeries from 6 to 6.30pm on Tuesday and Friday. These ‘out of hours’ surgeries (evenings and Saturday morning), are held primarily for the convenience of clients with work commitments during normal surgery hours, but are open to all.

Nurse clinics on Tuesday and Thursday 12 to 12.30pm remain unaffected and are free of charge for weight clinic, flea and tick advice, worming advice, post op checks and suture removal, (further work or investigation may occur charges as appropriate). Nurses also clip nails and identichip at the usual prices.

Open surgery in Tregaron remains unaffected, 2 to 2.30pm Monday to Thursday.

As usual, if at any time you have an emergency do not hesitate to contact us on the normal number 01570 422 322. Out of hours the telephones will either be answered by the duty vet or our call handling service who will take a message for the duty vet.

We would welcome any comments or suggestions regarding the service we provide either in person, by telephone or email to reception@steffanvets.co.uk.